



GENTLEDRAIN™ CAREGIVER GUIDE

Practical tips and instructions for safe, dignified
care



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EDITION

www.gentledrain.com



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WELCOME MESSAGE



Dedicated to dignity and
caregiver support.

Dear Caregivers,

At GentleDrain™, our mission is to make caregiving safer, simpler, and more dignified. This guide was created to give you clear steps and practical tips that bring comfort to patients while easing your daily responsibilities.

Thank you for the care you provide each day — GentleDrain™ is here to support you.

With gratitude,
Treisha Hall
Founder



ABOUT GENTLEDRAIN™



GentleDrain™ LLC is dedicated to restoring dignity and safety through innovative medical equipment. The GentleDrain™ Shield system was designed to provide comfort, reliable function, and ease of use for caregivers in both home and clinical settings. With careful testing, quality materials, and a commitment to compassionate care, GentleDrain™ offers a practical solution for urinary management that supports patient comfort and caregiver confidence.



HOW GENTLEDRAIN™ WORKS

1. Place the Shield

Position externally against the perineal area for a secure, comfortable fit.

2. Connect & Start

Attach tubing and backflow valve, then connect to suction.

3. Collect

Urine flows directly into a collection bag or canister for safe disposal.

4. Replace

Change shield or collection bag as needed (usually daily or when soiled).



DAILY CARE TIPS

Skin Care

Clean the perineal area daily with mild soap and warm water. Pat dry gently.

Positioning

Place the shield securely but comfortably, making sure it doesn't press on skin.

Check Tubing

Look for kinks or bends so urine flows freely.

Monitor Output

Write down urine amounts if the care team asks.

Hydration & Nutrition

Offer fluids often, unless the provider says otherwise.

Comfort

Reposition the patient regularly to protect skin and improve comfort.



SAFETY & INFECTION CONTROL



Hand Hygiene

Always wash or sanitize hands before and after touching the shield, tubing, or bag.

Gloves

Wear disposable gloves when changing or cleaning parts.

Shield Care

Replace the shield if it looks soiled, damaged, or uncomfortable.

Tubing & Bag

Check for leaks or blockages. Empty the collection bag before it gets too full.

Cleaning

Use only approved cleaning wipes or soap and water on reusable parts. Do not use harsh chemicals.



Observation

Watch for redness, swelling, fever, or foul-smelling urine. Report these signs to the care team.



REPLACING COMPONENTS

Shield

- Replace daily or sooner if soiled, damaged, or uncomfortable.

Tubing

- Check daily for kinks or residue.
- Replace weekly, or sooner if clogged or contaminated.

Valve

- Inspect for leaks.
- Replace every 2–4 weeks or as directed.

Suction Unit / Canister

- Empty when 2/3 full.
- Replace disposable liners or canisters as needed.



FAQs

1

How often should I change the GentleDrain™ Shield?

Replace daily, or sooner if it becomes soiled, damaged, or uncomfortable.

2

Is it safe for patients with sensitive skin?

Yes. The shield is made with soft, medical-grade materials. If irritation occurs, stop use and consult a healthcare provider.

3

What if urine stops flowing?

Check for kinks in the tubing, confirm suction is connected, and replace parts if needed.

4

Can GentleDrain™ be used overnight?

Yes. GentleDrain™ is designed for continuous use, including overnight, with proper placement and monitoring. It is suitable for both bedbound and limited-mobility patients. Position securely for comfort and drainage.

5

Do caregivers need special training?

No special certification is needed. Most caregivers can use GentleDrain™ after a short demonstration or by following our guide.



IMPORTANT CONTACTS

Quick access to the help you need, when you need it.

Emergency

Dial 911 (U.S.) for medical emergencies.

GentleDrain™ Support

+1 404-461-9936

info@gentledrain.com

www.gentledrain.com

Primary Care Provider

Local Pharmacy

Other Care Contacts



THANK YOU

For trusting GentleDrain™ to support dignity and care

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